



# GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT NO. 283, PURUNAPADA, BHAWANIPATNA  
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012  
E-MAIL: grf.bhawanipatna@tpwesternodisha.com

## BENCH:

ER. ACHYUTANANDA MEHER (PRESIDENT),  
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 1705<sup>(5)</sup>

Dated, the 09.02.2026

Er. Achyutananda Meher - President  
Sri Kamala Kanta Pattnaik - Member (Finance)  
Sri Bhairaba Naik - Co-Opted Member

|    |  |  |   |                                     |
|----|--|--|---|-------------------------------------|
| 1  | Case No.                                     | Complaint Case No. BPT-59/2026   |   |                                     |
| 2  | Complainant/s                                | Name & Address<br>Sri Kedar Hati, At-Dumermunda, Po-Sirol, Via-Kesinga, Dist.-Kalahandi. | Consumer No<br>9033-1408-0098                             | Contact No.<br>96687-51595          |
| 3  | Respondent/s                                 | Name<br>Sri Kumud Kumar Behera,<br>SDO Elect. Kesinga, TPWODL.                           | Division<br>Kalahandi East Electrical<br>Division, TPWODL |                                     |
| 4  | Date of Application                          |  |   |                                     |
| 5  | In the matter of-                            | 1. Agreement/Termination   | 2. Billing Disputes                                       | <input checked="" type="checkbox"/> |
|    |  | 3. Classification/Reclassification of Consumers  | 4. Contract Demand / Connected Load                       |                                     |
|    |  | 5. Disconnection / Reconnection of Supply  | 6. Installation of Equipment & apparatus of Consumer      |                                     |
|    |  | 7. Interruptions   | 8. Metering   |                                     |
|    |  | 9. New Connection  | 10. Quality of Supply & GSOP                              |                                     |
|    |  | 11. Security Deposit / Interest  | 12. Shifting of Service Connection & equipment's          |                                     |
|    |  | 13. Transfer of Consumer Ownership   | 14. Voltage Fluctuations                                  |                                     |
|    |  | 15. Others (Specify) –   |   |                                     |
| 6  | Section(s) of Electricity Act, 2003 involved |  |   |                                     |
| 7  | OERC Regulation(s) with Clauses              | 1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155</u>              |   |                                     |
|    |  | 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause       |   |                                     |
|    |  | 3. OERC Conduct of Business) Regulations,2004; Clause                                    |   |                                     |
|    |  | 4. Odisha Grid Code (OGC) Regulation,2006; Clause  |   |                                     |
|    |  | 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause      |   |                                     |
|    |  | 6. Others  |   |                                     |
| 8  | Date(s) of Hearing                           | 20.01.2026   |   |                                     |
| 9  | Date of Order                                | 09.02.2026   |   |                                     |
| 10 | Order in favour of                           | Complainant <input checked="" type="checkbox"/>  | Respondent <input type="checkbox"/>                       | Others <input type="checkbox"/>     |
| 11 | Details of Compensation awarded, if any.     | Nil  |   |                                     |



**Place of Hearing: Kesinga**

**Appeared:**

1. **For the Complainant** – Sri Kedar Hati, At-Dumermunda, Po-Sirol, Via-Kesinga, Dist.-Kalahandi.
2. **For the Respondent** – Sri Kumud Kumar Behera, SDO Elect. Kesinga, TPWODL.

.....

**GIST OF THE COMPLAINT:**

The complainant consumer Sri Kedar Hati, At-Dumermunda, Po-Sirol, Via-Kesinga, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Kesinga on dt. 20.01.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Domestic supply with CD of 1 KW having consumer no- 9033-1408-0098 under SDO Elect. Kesinga.
- 2) As complained by the complainant that bills to be revised.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

**SUBMISSION OF OPPOSITE PARTY IN BRIEF:**

The OP (SDO Elect. Kesinga) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 21.01.2026
- 2) Bill details from: 05/2014 to 1 /202
- 3) Date of supply: 17.05.2014
- 4) Category: LT/Domestic
- 5) Connected Load: 1 KW
- 6) Meter No – TWST1737682
- 7) Installed on: 05.07.2024 with IMR "0"
- 8) CMR: 1116 KWH on 21.01.2026
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. Kesinga as follows:
  - DSP charged on ASD for 2024-2025 levied on 01.06.2025. ASD was calculated on disconnected period for FY 2024-2025 accordingly DPS was levied on ASD. However, the respondent requested the forum to take appropriate decision as necessary.



## FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that DSP charged on ASD for 2024-2025 levied on 01.06.2025. ASD was calculated on disconnected period for FY 2024-2025 accordingly DPS was levied on ASD
- ASD was calculated on disconnected period for FY-2024-2025 accordingly DPS was levied on ASD.

### ORDER

09.02.2026

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To withdraw the DPS charged on ASD for FY-2024-2025 levied on dt-01.06.2025.
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

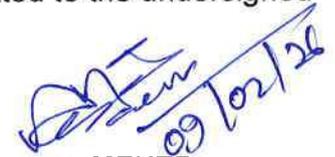
The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 31.03.2026**.

  
**B. NAIK**  
Co-Opted Member

Co-Opted Member  
GRF, Bhawanipatna

  
**K.K. PATTNAIK**  
MEMBER (Fin.)

MEMBER FIN  
GRF, Bhawanipatna

  
**A.N. MEHER**  
PRESIDENT

PRESIDENT  
GRF, Bhawanipatna

Copy to: -

1. Sri Kedar Hati, At-Dumermunda, Po-Sirol, Via-Kesinga, Dist.-Kalahandi.
2. SDO Elect. Kesinga, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

**“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”**